



DEPARTMENT OF FINANCE

# PUBLIC NOTICE

## ON-BOARDING OF NON-TAX REVENUE COLLECTING NATIONAL GOVERNMENT DEPARTMENTS INTO GoPNG NON-TAX REVENUE ONLINE PAYMENT AND E-RECEIPTING SYSTEM FOR NON-TAX REVENUE COLLECTIONS

Department of Finance is modernizing all non-tax collection points in the country in all National Government Departments & Line Agencies and in all Provincial & District Finance Cash Offices of Department of Finance through its GoPNG Non-Tax Revenue Online Payment & E-receipting Project.

This project intent to shift the current business process from a manual and semi-manual system to a full digital solution including issuance of receipts to clients, cash office business hours to be 24/7 including weekends and will broaden the efficiency front. This shift in doing government business is part of the overall reforms in the public sector specifically in the public finance management space.

1. The Department of Finance is pleased to announce the following National Government Departments' fees & charges being on boarded into the GoPNG Online Payment & E-receipting Portal and these include;

- 1 Royal Papua New Guinea Constabulary (RPNGC)
- 2 Department of Labour & Industrial Relations
- 3 Department of Education
- 4 National Petroleum Authority (formerly DPE)
- 5 Department of Commerce & Industry

2. The Department of Police Provincial Police Centers on-boarded and Live on the e-pay portal include;

- 1 National Capital District - Godens Forensic Centre, 4 Mile Traffic, Kone HQ Firearms
- 2 Morobe Provincial Police HQ
- 3 Madang Provincial Police HQ
- 4 Eastern Highlands Provincial Police HQ
- 5 Western Highlands Provincial Police HQ
- 6 Oro Provincial Police HQ
- 7 East New Britain Provincial Police HQ
- 8 West New Britain Provincial Police HQ
- 9 Manus Provincial Police HQ
- 10 West Sepik Provincial Police HQ
- 11 New Ireland Provincial Police HQ
- 12 Gulf Provincial Police HQ
- 13 Ramu Police Station (Sub-Station)

3. The clients are now expected to pay for government services online using the BSP Internet Payment Gateway (BSP IPG) and BSP Pay options. This marks another key milestone in the Department's ongoing digital transformation initiative in modernizing revenue collection in collaboration with BSP Financial Group Limited (BSP).

4. The GoPNG Non-Tax Online Receipting System continues to provide citizens with alternative payment methods, simplify receipt validation for service-rendering agencies, and enhance the Department of Finance's oversight of all government revenue collections.

5. The Royal Papua New Guinea Constabulary (RPNGC) was selected as the pilot agency and has successfully being implemented in National Capital District (NCD). The system has also successfully on-boarded the above National Government Departments and Provincial Police Centers and is progressively being expanded nationwide and across other government agencies.

6. How to pay for services using the customer portal:

The Customer Portal allows secure online payments for non-tax revenue fees. You can now choose between BSP Pay and the new BSP Internet Payment Gateway (BSP IPG) to pay for services online and receive instant digital receipts via email or SMS.

Visit the Customer Portal: <https://epay.finance.gov.pg/dof-customer>

- Step 1: Select the government agency (e.g., Police Department).  
Step 2: Choose the service (e.g., Police Character Check).  
Step 3: Fill in your details (First Name, Last Name, Mobile Number (Digicel only), and Email Address).  
Step 4: Review the service fees.  
Step 5: Complete the captcha challenge.  
Step 6: Choose your preferred payment option:
- BSP Pay (Bank account-based, no card required)
  - BSP IPG (Debit or Credit Card Payment option)
- Step 7: Complete payment.

### 7. Payment Options:

#### 1. Paying online with BSP Pay:

For account holders with BSP, enabling payment without the need for a bank card. Steps include:

- Entering your BSP ID and Customer Name
- Receiving and entering an OTP sent to your mobile number
- Confirming payment
- Receiving instant DoF receipt via screen, SMS, and email
- (Full details on BSP Pay activation and use remain as outlined in the original notice.)

#### 2. Paying online with BSP IPG

The BSP Internet Payment Gateway (IPG) now allows customers to pay securely online using Visa or other scheme cards.

To use BSP IPG:

- After selecting your service on the DoF Customer Portal, choose BSP IPG as your payment method.
- You will be redirected to the BSP IPG secure payment page.
- Enter your card details (Card Number, Expiry Date, CVV).
- Confirm the transaction.
- Once successful, you will automatically return to the DoF Portal.
- Download or save your official receipt.

#### Important:

Your receipt serves as confirmation of your payment and includes a receipt number for validation purposes at the respective service rendering agency. Please present your digital receipt at the relevant service-rendering agency for processing.

#### Acknowledgment:

The Department of Finance acknowledges BSP Financial Group Limited (BSP) for their continued support in modernizing PNG's revenue collection systems.

#### For Support:

Contact the E-Receipting Help Desk:

Email: [epay@finance.gov.pg](mailto:epay@finance.gov.pg)

Phone: 3011 1422, 79999201

For BSP Pay or BSP IPG account setup and transaction issues, contact:  
BSP Customer Contact Centre: 70301212 or 3201212

Approved for Release  
**Mr. Samuel Penias**  
Secretary