



PAPUA NEW GUINEA PUBLIC SERVICE

JOB DESCRIPTION



1. IDENTIFICATION

AGENCY: DEPARTMENT OF FINANCE..	SYS. POSN. NO:	REF. NO: DFOS 018
OFFICE: LEVEL 4, TWIN TOWER 1	DESIGNATION/CLASSIFICATION: SENIOR DISCIPLINARY OFFICER, GRADE 14	
DIVISION: ORGANISATIONAL STRATEGY	LOCAL DESIGNATION: STAFF DISCIPLINARY	
BRANCH: HUMAN RESOURCE TRANSFORMATION	REPORTING TO: TEAM LEADER – EMPLOYMENT RELATIONS SYS. POS. NO: REF. NO: DFOS.015	
SECTION: INTERGRITY & COMPLIANCE	LOCATION: TWIN TOWER 1, WAIGANI NCD	

HISTORY OF POSITION

FILE REF.	DATE OF VARIATION	DETAILS
	23.01.2021	Revise, rename, redesign
	24.02.2025	Redesigned & revised according to Re-org

2. PURPOSE

Coordinate the implementation of ensuring employees adhere to workplace rules and policies, addressing misconduct and performance issues through a structured, corrective process, ultimately aiming to maintain a productive and positive work environment.

3. DIMENSIONS

The Senior Human Resource Officer (Staff Discipline) reports to the Tem Leader – Employment Relations and supervises a subordinate officer.

4. PRINCIPAL ACCOUNTABILITIES

- I. Implement the Staff Disciplinary responsibilities, including the procedures;
- II. Recommend and impose sanctions, maintain records and ensure compliance;
- III. Collaborate with others, provide guidance and support, review and improve procedures;
- IV. Implement the recommendations by the disciplinary Committee and the Management through the Secretary.

5. MAJOR DUTIES

- Efficiently gather information and evidence related to alleged misconduct or breaches of rules and regulations and facilitate fair and impartial hearings where individuals can present their case and respond to allegations;
- Based on the evidence presented, recommend to the Disciplinary Committee to impose appropriate sanctions, which may range from warnings to more severe penalties, in accordance with established procedures;
- Identifying a fair and inclusive process appropriate for employee concerns or grievances including overseeing employee fact-finding and ensuring adherence to employee relations policies and practices;

- Keep up-to-date with organizational and operational changes across the department to identify potential employee relations risks and develop plans to address proactively;
- Efficiently provide guidance and assist with the development and delivery of appropriate performance feedback or action plans including corrective/disciplinary actions;
- Assist the Manager, oversee the use of effective documentation techniques and maintain accurate, confidential records regarding all reported matters and fact-finding documentation;
- Maintain the highest level of confidentiality and integrity when managing disciplinary and managing reported matters;
- Work alongside other departments, such as HR, to ensure consistent application of disciplinary procedures and to address complex issues;
- Efficiently provide guidance and support to individuals involved in disciplinary matters, ensuring they understand their rights and responsibilities;
- Assist with review and improve disciplinary policies and procedures to ensure they are up-to-date, effective and fair;
- Efficiently execute all the procedures, including the recommendations by the Disciplinary Committee.

6. NATURE AND SCOPE

6.1 WORKING RELATIONSHIP

(a) Internal

- Liaise closely with the Assistant Secretary – Human Resource Transformation Branch;
- Working alongside Divisional FASs, GESI Desk and Legal Unit;
- Liaise with all Department of Finance staff across all divisions.

(b) External

- Liaise with relevant organisations as directed to do so by the DoF Management regarding I&C Unit matters.

7. CONSTRAINTS FRAMEWORK AND BOUNDARIES

7.1 Rules & Procedures:

- Public Finance (Management) Act and related instructions
- Public Service (Management) Act and General Orders
- Development Strategic Plan (2010 – 2030)
- Internal Department of Finance Policies and Procedures
- Gender Equity & Social Inclusion Policy
- Ethics and Value-based Executive Leadership & Management Capability Framework
- Current Corporate Plan and Annual Operational Plan.



7.2 Recommendations:

- Provide recommendations and advice to the Secretary and Deputy Secretaries' regarding Staff Disciplinary issues;
- Provide recommendations to First Assistant Secretary (FAS) through Assistant Secretary (AS) on I&C Unit matters;
- Recommend to First Assistant Secretary (FAS) through Assistant Secretary (AS) possible resolutions and identify ways to improve issues, systems and process within the branch, division and Department.

7.3 Decisions:

- Provide insights and make decisions on delegation/allocation of tasks;
- Decide on relevant recommendation to be brought to the attention of the First Assistant Secretary (FAS) through the Assistant Secretary (AS).

8. CHALLENGES

- Assisting the Assistant Secretary with planning and development of Divisional Work plan and Divisional Budget;
- Keeping update and aware with changes in legislations, Acts, and internal policies;
- Performing higher role of duty in the absence of the incumbent;
- Contribute to the alignment of personal goals with divisional goals in open communication and cooperation with management, and contribute to a work environment appropriate for the work and conducive to shared employee well-being.
- Limited resources may constrain resourcing and development capacity. In addition, gaps created as result of staff turnover or staff undertaking long term study can influence priorities and resource allocation. It is important that people are aware of the potential impact of a broad array of resource limitations.
- Contribute to identifying and acquiring the skills and knowledge to perform tasks to produce the desired output. Ensure that all supervised staff are trained on the operation of all specific IT or other tools relevant to efficiently undertaking their roles and responsibilities. This includes the Integrated Financial Management Systems (IFMS).

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APPROVED JOB DESCRIPTION

Date: 24/09/2025

9. QUALIFICATION, KNOWLEDGE, EXPERIENCE AND SKILLS

Qualifications and Experience:

- Bachelor Degree in Human Resource Management, Industrial Psychology, Strategic Management or Business Administration;
- Membership with PNG HRI or an affiliated professional organisation;
- Minimum of 3-5 years' experience in HR role in a Public Service Agency;
- Exposure in the related field and or specifically with Employee Relations or Staff Discipline matters;
- Knowledge of the Public Service GO, PFMA, PSMA and the relevant legislation and acts.

Knowledge:

- Knowledgeable in the application of Laws when dealing with disciplinary matters and staff grievance or complaints;
- Knowledgeable in presenting cases and complaints at the disciplinary Committee Meeting and discharge of resolutions by the Management or the committee;
- Knowledge of the range of Acts, laws and policies governing the work of Department of Finance and the Public Service;
- Knowledge and understanding of a range of human resource issues, including employee relations and staff discipline;
- Exposure with email and MS applications including Word, Excel and PowerPoint for conducting presentations.

Skills and Abilities:

- Effective written and oral communication, including presentation of reports to management;
- Ability to represent the Department at public Service Commission hearing and cases regarding Staff Disciplinary matters;
- Effective management and task delegation skills at all levels;
- Exceptional ability to work well with colleagues and effectively mentor subordinates;
- Effective planning, organization and implementation skills;
- Ability to manage stress and work under pressure.

NOTE: This job description is not designed to be all-inclusive. Employee may perform other related duties required to meet the ongoing needs of the Department.

STATEMENT OF ACKNOWLEDGEMENT AND COMMITMENT:

Ihave been provided with a copy of my Job Description and I am fully aware of the duties, responsibilities and accountabilities of the **Senior Disciplinary Officer (Staff Discipline), Gr. 14**. Under the terms and conditions of the Public Service and in line with the Code of Conduct I agree to undertake the duties prescribed to the best of my ability at all times.

Employee Name:..... Date:.....

Employee Signature:.....(print)

Supervisor Name:..... Date:.....

Supervisor Signature;..... (print) Supervisor Title:.....

Division Head Name:..... Date.....

Division Head Signature:..... Division Head Title:.....

